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Teresa Tenbrink

From: mscalf <mscalf@cox.net>
Sent: Tuesday, January 21, 2014 2:59 PM
To: BitterSmith-Web
Subject: Epcor rates

AZ CORP COMMISSION
DOCKET CONTROL

2014 JAN 30 PM 4 05

Please help us to regulate our extreme high water rates.

Tom and Mary Scalf
22907 N 120th Ln
Sun city, Az 85373

Sent from my T-Mobile 4G LTE Device

Arizona Corporation Commission
DOCKETED

JAN 30 2014

DOCKETED BY

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Teresa Tenbrink

From: Lanette Richmond <4lanette@gmail.com>
Sent: Tuesday, January 21, 2014 8:47 AM
To: BitterSmith-Web
Subject: EPCOR Water bills

Follow Up Flag: Follow up
Flag Status: Completed

I am writing to complain about my water bill with EPCOR water. It is ridiculous that my water bill is running \$160/month. I have NO POOL, NO backyard plants or grass, and NO grass out front (complete desert landscape). Water bills a year ago hovered around \$115/mo and yet the AZ Corporation Commission continues to agree to rate increases. We just had another one this month. My friends and family that have city water, pay WAY less! Water bills for them are \$40-60/month and they have more plants and pools. Why can't something be done about this? We have no other water choices for our community in Dos Rios/Crossriver in Sun City (North Peoria area). All of my neighbors are upset about this.

What can be done?

Lanette Richmond
602-403-8185
4lanette@gmail.com